

The J. Paul Company, Inc. Disclaimers

100% J. Paul Quality Guarantee:

J. Paul will replace defective products, if available, with the exact item ordered (same item number, color, size, imprint and imprint location) at no expense to our customer. If the item being replaced is not available, J. Paul reserves the right to replace the defective product(s) with a similar product. Please contact your sales representative to request a return authorization number for defective merchandise.

Returns, Exchanges and Refunds:

Products purchased from our eCommerce stores may be returned or exchanged within 10 business days of receipt and must be unworn and in original condition. Please contact our eCommerce department to request a return authorization number.

Once an order, outside of our eCommerce system, is approved and/or produced at your request, items are exchangeable or refundable **only if defective**. All returns and exchanges require a return authorization number (RA #) issued by The J. Paul Company.

Proofing and Accuracy:

If you have approved our Digital Proof then you have agreed to the following Disclaimer:

I agree to proceed with the production of the attached artwork.

I have read carefully to ensure all the text is spelled correctly. Including each name.

I have reviewed the layout to ensure all elements such as logos, picture, colors, icons, backgrounds are correct.

I understand that what is represented visually on my screen may vary in the following ways: The overall size and scale of the digital artwork may vary from the final printed product and tones. Please read and initial the following:

_____ I understand The J. Paul Company, Inc. will NOT BE HELD RESPONSIBLE for any errors in spelling, grammar or layout once I have approved the document via email or in person.

_____ I also understand The J. Paul Company, Inc. will not be responsible for replacing, discounting or incurring any charges associated with proofs I approve.

_____ I hereby certify that I have carefully reviewed all aspects of the proof provided.

Decks & Quotes:

- ❖ Prices listed in this quote are valid for 30 days after date received
- ❖ Shipping & Taxes are not included unless requested by customer
- ❖ All orders are due on Net 30 terms unless otherwise specified
- ❖ New Customers are required to pre-pay at time of purchase
- ❖ Deposits may be required on purchases over \$10,000 and custom import orders
- ❖ Art Fees are billed at \$30 per hour for artwork conversion and/or creative art Please note that prices are subject to change based on decoration method, quantity ordered, and artwork complexity. Please contact your sales representative with any questions.

eCommerce:

Upon the termination of a Customer Online Store, Customer shall purchase remaining J. Paul-owned Store inventory. Inventory to be purchased by Customer will contain Customer's brand or approved messaging. Customer to purchase the remaining Store inventory shall be made within thirty (30) days following receipt of Supplier's invoice.

Customer Provided Merchandise Authorization & Waiver

The process of handling, embellishing and cleaning products does come with a risk of damage. While we take great care not to damage customer owned products, it does and will happen.

The J. Paul Company, Inc., its management team and all employees are not responsible for damage, of any kind, to customer owned merchandise. The risk of damage is small but real. By signing below, you acknowledge the risk of damage to your product(s) and agree to hold J. Paul and its employees harmless.

All decorated product sales are final.

Proof approval is critical and accuracy is your responsibility. Please verify spelling, verbiage, punctuation, layout, logos and names. The J. Paul Company is not responsible for replacement costs or discounts if product decoration matches your approved proof.